USER MANUAL

MAVERICK FORCE 1SPOT







Edition Notes

The Maverick Force 1 Spot User Manual includes a description, safety precautions, installation, programming, operation, and maintenance instructions for the Maverick Force 1 Spot as of the release date of this edition.

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Document Printing

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

Intended Audience

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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Document Revision

This Maverick Force 1 Spot User Manual is the 5th edition of this document. Go to www.chauvetprofessional.com for the latest version.



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1. Before You Begin

What Is Included

- Maverick Force 1 Spot
- Seetronic Powerkon IP65 power cord
- 2 Omega brackets with mounting hardware
- Quick Reference Guide

Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

Convention	Meaning		
1–512 A range of values			
50/60 A set of values of which only one can be chosen			
Settings A menu option not to be modified			
<enter> A key to be pressed on the product's control panel</enter>			

Symbols

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
(i)	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



Any reference to data or power connections in this manual assumes the use of Seetronic IP-rated cables.



The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.

FCC Compliance

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Warning for North America and Australia

Warning! This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



Safety Notes

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.



All applicable local codes and regulations apply to proper installation of this product.

Personal Safety

- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Do not touch the product's housing when operating because it may be very hot.

Mounting and Rigging

- The product is intended for professional use only.
- This product is for indoor use only! To prevent risk of fire or shock, do not expose this product to rain or moisture. (IP20).
- CAUTION: When transferring product from extreme temperature environments, (e.g., cold truck to warm, humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Make sure there are no flammable materials close to the product when operating.
- Always carry this product by the handles. Do not carry from the head.
- When hanging this product, always secure to a fastening device using a safety cable.
- The product should be positioned so that prolonged staring into it at a distance closer than 2.3 m is not expected.

Power and Wiring

- Make sure the power cord is not crimped or damaged.
- Ensure that the product is connected to the proper voltage in accordance with the specifications in this manual or on the product's specification label.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- Never connect this product to a dimmer pack or rheostat.
- Make sure to replace the fuse with another of the same type and rating.
- Never disconnect this product by pulling or tugging on the power cable.
- If the external flexible cable or cord of this product is damaged, it shall be replaced with a special cable or cord exclusively available from the manufacturer or its service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer, its service agent, or a similarly qualified person.

Operation

- Do not operate this product if there is damage on the housing, lenses, or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not cover the ventilation slots when operating to avoid internal overheating.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate the product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- The minimum ambient temperature is -22°F (-30°C). Do not operate the product at lower temperatures.
- In the event of a serious operation problem, stop using this product immediately!



If your Chauvet product requires service, contact Chauvet Technical Support.

Expected LED Lifespan

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.

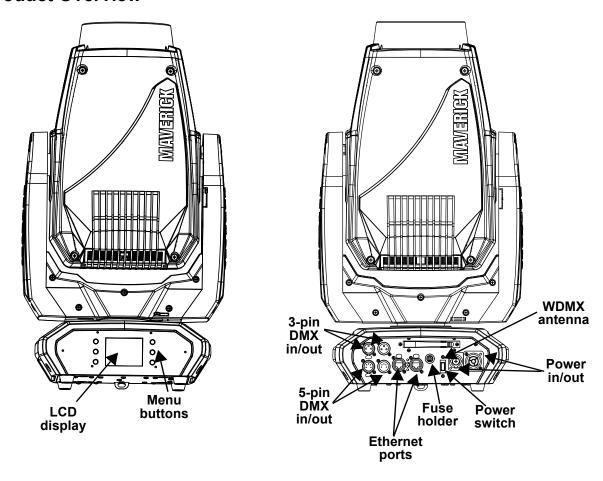


2. Introduction

Features

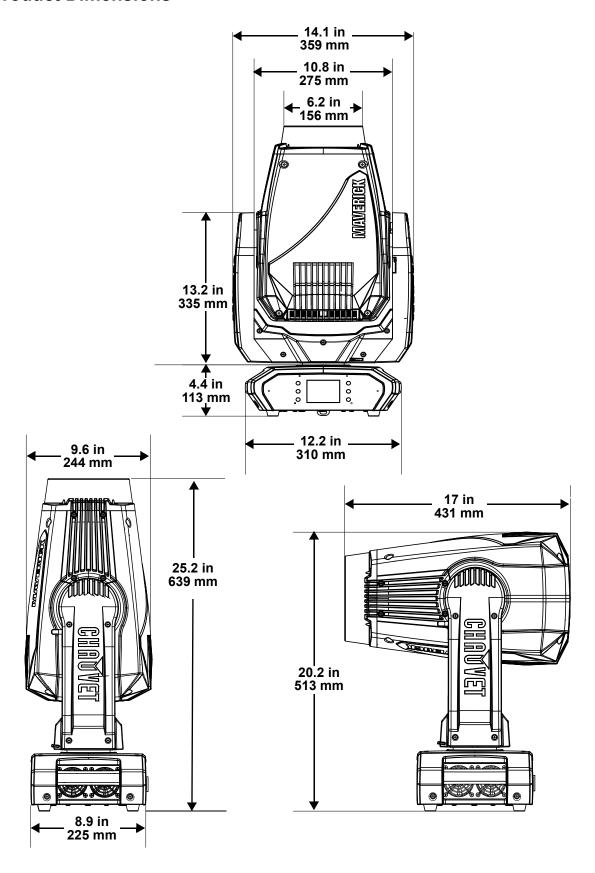
- Fully featured, compact, and lightweight 470 W LED yoke spot fixture including CMY color mixing, a color wheel, zoom optics, and two gobo wheels—one rotating and one static
- 16-bit dimming of master dimmer for smooth control of fades
- Variable CMY color mixing system to create a wide pallet of colors
- DMX, WDMX, sACN, and Art-Net for full flexibility of control options
- RDM-enabled for remote addressing and troubleshooting
- 7° to 54° zoom angle for variable beam sizes Iris, 5-facet prism, and frost for beam control
- True-1-compatible power input
- Battery backup touchscreen display with auto-rotate depending on fixture orientation
- Three setup menu presets and preset sync for cross-loading to multiple like fixtures for easy shop setup

Product Overview





Product Dimensions





3. Setup

AC Power

The Maverick Force 1 Spot has an auto-ranging power supply, and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (e.g., circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure
 the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

AC Plug

The Maverick Force 1 Spot comes with a power input cord terminated with a Seetronic Powerkon IP65 connector on one end and an Edison plug on the other end (U.S. market). If the power input cord that came with the product has no plug, or if the plug needs to be changed, use the table below to wire the new plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

Power Linking

The product supports power linking. It is possible to power link up to 0 products at 100 V, 2 products at 120 V, 3 products at 208 V, 4 products at 230 V, and 4 units at 240 V. This product comes with a power input cord. Power-linking cables are available from Chauvet for purchase.

Fuse Replacement

- 1. Disconnect this product from the power outlet.
- 2. Using a flat-head screwdriver, unscrew the fuse holder cap from the housing.
- 3. Remove the blown fuse, and replace with another fuse of the same type and rating (F 10 A, 250 V).
- 4. Screw the fuse holder cap back in place and reconnect power.

Remote Device Management (RDM)

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The Maverick Force 1 Spot supports RDM protocol that allows feedback to make changes to menu map options.

USB Software Update

The Maverick Force 1 Spot allows for software update through USB using the built-in USB port. To update the software using the USB flash drive, do the following:

- 1. Power on the fixture and plug the flash drive into the USB port.
- 2. Once the flash drive has been detected, the message "Upgrade Firmware" will be displayed. Press **<ENTER>**. If a different message appears on the display, search for the updated software in the **Menu (Updated Firmware)**. A list of the updated software files will be displayed.
- 3. Select the file that needs to be uploaded. The message "Are you sure?" will be displayed. Press <**ENTER**>.



4. If the selected file is correct, the update will be completed. Restart fixture. If the selected file is incorrect, the update will fail, and the display will go back to the main interface. Repeat steps 1–3 using the correct file.

I	\Box
ı	
ı	

The .chl format file needs to be placed in the MAVERICK folder in the USB flash drive.



Mounting

Before mounting the product, read and follow the safety recommendations indicated in the <u>Safety Notes</u>. For our CHAUVET Professional line of mounting clamps, go to https://trusst.com/products/.

Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

Rigging

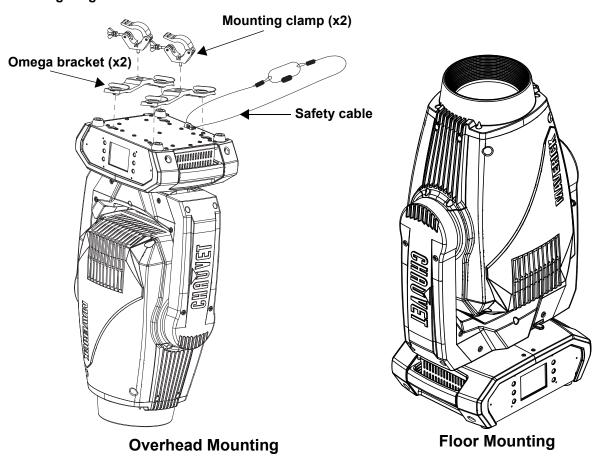
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the <u>Technical Specifications</u> for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

Procedure

The Maverick Force 1 Spot comes with a bracket to which you can attach a mounting clamp directly. Mounting clamps are sold separately. Make sure the clamps are capable of supporting the weight of this product. Use at least two mounting points per product. For the CHAUVET Professional line of mounting clamps, go to https://www.trusst.com/products.

Mounting Diagram





Signal Connections

The Maverick Force 1 Spot can receive a DMX, Art-Net[™], or sACN, signal. The Maverick Force 1 Spot has 2 Amphenol XLRnet through ports, and 3- and 5-pin DMX in and out ports. If using other compatible products with this product, you can control each individually with a single controller.

Control Personalities

The Maverick Force 1 Spot uses a 3 or 5-pin DMX data connection, WDMX, Art-Net™, or sACN for its two control personalities: **Dmx Mode 25 CH** and **Dmx Mode 32 CH**.

- Refer to the <u>Operation</u> chapter to learn how to configure the Maverick Force 1 Spot to work in these
 personalities.
- The <u>Control Channel Assignments and Values</u> section provides detailed information regarding the control personalities.



If you are not familiar with or need more information about DMX standards or the DMX cables needed to link this product to a DMX controller, download the DMX Primer from the Chauvet website: www.chauvetprofessional.com.

DMX Linking

You can link the Maverick Force 1 Spot to a DMX controller using a 3 or 5-pin DMX connection or a WDMX connection. For more information about DMX, read the DMX primer at: https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX Primer.pdf.

Art-Net™ Connection

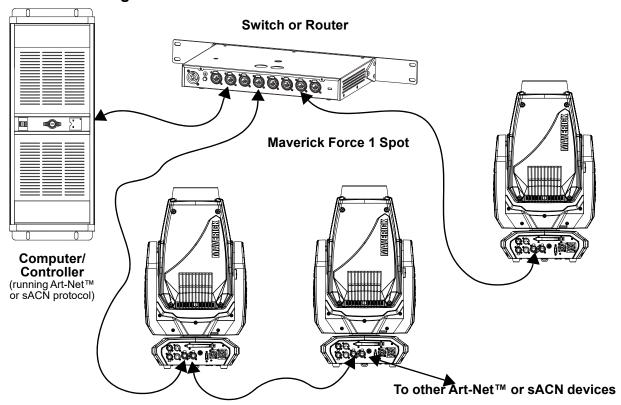
Art-Net[™] is an Ethernet protocol that uses TCP/IP that transfers a large amount of DMX512 data using an Amphenol XLRnet RJ45 connection over a large network. An Art-Net[™] protocol document is available from www.chauvetprofessional.com.

Art-Net™ designed by and copyright Artistic Licence Holdings Ltd.

sACN Connection

Streaming ACN, also known as ANSI E1.31, is an Ethernet protocol that uses the layering and formatting of Architecture for Control Networks to transport DMX512 data over IP or any other ACN-compatible network.

Connection Diagram





The three LED indicators in between the Ethernet through ports indicate a connection to a network and activity on that network. They do not indicate whether or not the Maverick Force 1 Spot is receiving a signal from a controller.



4. Operation

Touchscreen Control Panel

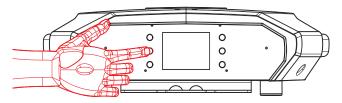
The Maverick Force 1 Spot has a touchscreen display and six control buttons. Navigate the menu structure by pressing the buttons, touching the images of the buttons on the sides of the display, or touching the desired menu option on the display directly. The touchscreen can be locked and calibrated through the Setup options in the menu (see <u>Touchscreen Calibration</u> and <u>Touchscreen Lock</u>).

Control Panel Description

Button	Function
	Navigates upwards through the menu list or increases the numeric value when in a function
	Exits from the current menu or function
	Navigates downwards through the menu list or decreases the numeric value when in a function
\Box	Navigates leftwards through the menu list
	Enables the currently displayed menu or sets the currently selected value into the selected function
ightharpoonup	Navigates rightwards through the menu list

Battery-Powered Display

The Maverick Force 1 Spot has a battery-powered display that enables access to the menu when the product is powered off. Press and hold **MENU>** until the display activates (approximately 15 seconds).



Home Screen

The Maverick Force 1 Spot has a home screen that shows the current control protocols, personalities, starting addresses, IP addresses, and universes. To see the home screen, press **<MENU>** repeatedly until it shows on the display. From the home screen, touch any of the displayed control settings to immediately jump to that part of the menu, such as the personality, starting address, or universe, or press **<ENTER>** to reach the main menu.

Control Panel Lock

The setting locks or unlocks the control panel.

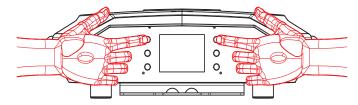
- 1. Go to the **Settings** main level.
- 2. Select the Lock Screen option.
- 3. Select NO (control panel stays unlocked) or YES (locks control panel).



When the control panel lock is activated, the product will prompt for the passcode in order to access the menu. Enter the passcode: <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>

Technician Mode

The technician mode disables the pan and tilt motors, allowing the output of the product to be aimed by hand. To enable the technician mode of the Maverick Force 1 Spot, hold **<UP>** and **<LEFT>** while the product is powering on. When the product is turned off and back on, the pan and tilt will return to normal function.





Menu Map

Refer to the Maverick Force 1 Spot product page on www.chauvetprofessional.com for the latest menu map.

Main Level	Programn	Description	
Address	001	Sets the starting address	
		Manual	Manually set IP address
	IP Mode	DHCP	Network sets IP address
		Static	Product sets IP address
Network Setup	Universe	000–255 (Art-Net™) 001–256 (sACN)	Sets the universe
	lp	002	Sets the IP address in Manual mode
	SubMask		Sets the Subnet Mask in Manual mode
	Dmx Mode 25 CH	YES	Selects the 25-channel mod
Personality	2x 1cuo 20 0	NO	Colodo ino 20 chamier mod
Croonanty	Dmx Mode 32 CH	YES	Selects the 32-channel mod
	Dilla Mode of oil	NO	Colour the 02 charmer mod
		DMX	
	Control Mode	WDMX	Sets the control protocol
	Some of Mode	ArtNet	Octs the control protocol
		sACN	
	Pan Reverse	NO	Normal pan
	ran Keverse	YES	Reversed pan
	Tilt Reverse	NO	Normal tilt
	Till Reverse	YES	Reversed tilt
		NO	Normal display
	Screen Reverse	YES	Inverted display
		AUTO	Automatic display orientatio
		540	540° pan range
	Pan Angle	360	360° pan range
		180	180° pan range
		270	270° tilt range
Settings	Tilt Angle	180	180° tilt range
		90	90° tilt range
	BL. O. P/T Move	NO	Do not black out while panning/tilting
		YES	Blackout while panning/tilting
	BL. O. Color Move	NO	Do not black out while color wheel moving
	DL. C. COIOI MOVE	YES	Blackout while color wheel moving
	BL. O. Gobo Move	NO	Do not black out while gobo wheels moving
	C. G020 movo	YES	Blackout while gobo wheels moving
	Calibration	NO	Calibration disabled
	Calibration	YES	Calibration enabled
	Touchscreen Lock	NO	Touchscreen enabled
	Touchscreen Lock	YES	Touchscreen disabled



Main Level		Programming Levels			Description
	Lock Screen		N		Lock the buttons and touch
			YE	S	screen. Passcode: 0920
	_		N	0	Do not swap pan and tilt
	Swa _l	o XY	YE	S	Pan controls tilt, tilt controls pan
	WDMX	Reset	N		Do not reset WDMX
	WDMX Reset		YE	S	Reset WDMX
			30	S	Display turns off after 30 seconds
	Backligh	nt Timer	1M		Display turns off after 1 minute
			51		Display turns off after 5 minutes
			O		Display stays on
	Loss o	of Data	Но		Holds last signal received
			Clo	se	Blacks out fixture
	Earra		Au		Fan speed according to product temperature
	Tu	Fans		ill 	Fan speed set on high
				0	Quiet mode
			Line		
	Dimme	r Curve	Square		Set the dimmer curve
			I Squa		
Settings			SCurve 600Hz		
(cont.)		1200		Sets the Pulse Width Modulation frequency	
	DWM (Ontion	4000Hz		
	1 77101	PWM Option			OHz
			1500		
	LED Power		64-2		Sets the maximum LED outp
			N	0	Enables/disables minimum
	Min. Zoom Focus		YES		zoom focus
				ET A	Decembed present many
	Preset Select		PRESET B		Recorded preset menu options
				ET C	
			N	0	Allows recorded preset menu
	Preset	Sync	YE	:S	 options to be transferred to other Maverick Force 1 Spot fixtures in the DMX daisy cha
	HODI		NO		Enables/disables software update using USB
	USB Update		YE	S	
T T		_	n/Tilt		
			Iris/Prism Color/CMY NO/YES		
	Reset				Reset individual functions of
	Function	Gobo/Gobo Rotate		NO/TES	all functions from start-up
		Frost/Animation			
			All		
	Factory Settings		N		Reset to factory default
			YE	S	settings



Main Level		Programming Levels		Description
		Auto Test		Auto test all functions
		Pan		
		Pan Fine		
		Tilt		
		Tilt Fine		
		P/T Speed		
		Dimmer		
		Dimmer Fine		
		Shutter		
		Virtual Shaking		
		Cyan		
	Manual Test	Magenta		
		Yellow		
		СТО		
		Color		
		Gobo	Manually cont settings throug panel	Manually control and toot all
Test		Gobo Rotate		Manually control and test all settings through the control panel
		Gobo Index		
		Gobo2		
		Animation		
		Animation Rotate		
		Focus		
		Focus Fine		
	1	Focus Auto		
		Zoom		
		Zoom Fine		
		Prism		
		Prism Rotate		
		Iris		
		Frost		
		CMY Macro		
		CMY Macro Speed		
		Special Function		



Main Level		Programming Levels		Description
		Ver		Shows firmware version
		Running Mode		Shows current running mode
		DMX Address		Shows current starting address
	Fixture	Temperature		Shows current product temperature in °C
	Information	Fixture Hours		Shows number of hours product has been powered on
		lp		Shows current IP address
		SubMask		Shows current Subnet Mask
		MAC		Shows current MAC address
		Head Fan1 Speed		
	Fan Information	Head Fan2 Speed		Shows speed of head fans in
	illiorillation	Head Fan3 Speed		rpm
		Head Fan4 Speed		
	Error Info			Shows any errors, or No Error!
Information	Channel Information	Frequency Pan Pan Fine Tilt Tilt Fine P/T Speed Dimmer Dimmer Fine Shutter Virtual Shaking Cyan Magenta Yellow CTO Color Gobo Gobo Rotate Gobo Index Gobo2 Animation Animation Rotate Focus Focus Fine Focus Fine Focus Auto Zoom Zoom Fine Prism Prism Rotate Iris Frost CMY Macro CMY Macro Speed	000-255	Shows all current values from input signals
		Prism Prism Rotate Iris Frost CMY Macro		



Control Channel Assignments and Values Dmx Mode 32 CH

Channe	I Function	Value	Percent/Setting
1	Pan	000 🖘 255	
2	Pan fine		Fine control (16-bit)
3	Tilt	000 ⇔ 255	,
4	Fine tilt		Fine control (16-bit)
5	Pan/tilt speed		Fast to slow
6	Dimmer	000 ⇔ 255	
7	Dimmer fine	000 ⇔ 255	Fine control (16-bit)
-		000 🗢 003	Off
		004 ⇔ 007	On
8	Strobe	008 🗢 076	Synchronized strobe, slow to fast
O	Strobe		Pulse strobe, slow to fast
			Random strobe, slow to fast
		216 <code-block></code-block>	
			No function
9	Virtual strobe		Shaking effect, slow to fast
			Fading effect, slow to fast
10	Cyan	000 ⇔ 255	
11	Magenta	000 ⇔ 255	
12	Yellow	000 ⇔ 255	
13	СТО	000 ⇔ 255	
		000 ⇔ 006 007 ⇔ 013	· ·
		007 ⇔ 013 014 ⇔ 020	
		014 ⇔ 020 021 ⇔ 027	
		021 \$\iff 021 \)	
	Color wheel	020 ↔ 034	
14	(see Color Wheel)	042 \ 048	
	(555 <u>5555 77755.</u>)	049 \Leftrightarrow 059	
			Color wheel index
			Reverse color scroll, fast to slow
		220 <code-block> 223</code-block>	
			Color scroll, slow to fast
		000 ⇔ 007	Open
		008 🗢 015	Gobo 1 (sail boats)
			Gobo 2 (radial dot)
			Gobo 3 (bar)
			Gobo 4 (bolts)
			Gobo 5 (shower glass)
			Gobo 6 (ballistic clouds)
			Gobo 7 (four eyes)
15	Rotating gobo wheel		Gobo 7 shaking
	(see <u>Gobo Designs</u>)		Gobo 6 shaking
			Gobo 5 shaking
			Gobo 4 shaking
			Gobo 3 shaking
			Gobo 2 shaking Gobo 1 shaking
		120 \ 127	
			Gobo scroll, slow to fast
			Reverse gobo scroll, slow to fast
		192 ~ 200	reverse your soron, slow to last



Channe	I Function	Value	Percent/Setting
		000 👄 063	Rotating gobo index
			Gobo rotation, fast to slow
16	Gobo rotation	146 ⇔ 149	Stop
			Reverse gobo rotation, slow to fast
		232 \Leftrightarrow 255	Bounce effect, short to long
17	Gobo rotation fine		Fine control (16-bit)
		000 🗇 005	
			Gobo 1 (beam)
			Gobo 2 (bars)
			Gobo 3 (circles)
			Gobo 4 (breakup)
			Gobo 5 (dots)
			Gobo 6 (circuits)
			Gobo 7 (triangles)
			Gobo 8 (forest)
			Gobo 9 (rainbows)
18	Static gobo wheel		Gobo 9 shaking
	(see Gobo Designs)		Gobo 8 shaking
			Gobo 7 shaking
			Gobo 6 shaking
			Gobo 5 shaking
			Gobo 4 shaking
			Gobo 3 shaking
			Gobo 2 shaking
			Gobo 1 shaking
		118 🖨 127	
			Gobo scroll, slow to fast
40	A mim ation wheel		Reverse gobo scroll, slow to fast
19	Animation wheel		Animation effect, 0–100%
20	Animation wheel	125 ⇔ 130	Animation wheel rotation, fast to slow
20	rotation		Reverse animation wheel, slow to fast
21	Focus	000 \ 255	
22	Focus fine		Fine control (16-bit)
	l ocus ille		No function
		011 🖨 030	
		031 ⇔ 050	
		051 ⇔ 070	
		071 🗢 090	
		091 🖨 110	
23	Auto focus	111 🖨 130	
		131 🖨 150	
		151 🖨 170	
		171 🖘 190	
		191 210	
			Auto-detect distance
24	Zoom	000 🗢 255	
25	Fine zoom		Fine control (16-bit)
			No function
26	Prism		Prism effect
			Prism index
	Dula are at 4.41		Prism rotation, fast to slow
27	Prism rotation	190 🖘 193	· ·
			Reverse prism rotation, slow to fast
	I		i '



Channel	Function	Value	Percent/Setting
	Iris		Large to small
28		064 ⇔ 127	Auto change, slow to fast
20		128 ⇔ 191	Slow expand, fast shrink (slow to fast)
			Slow shrink, fast expand (slow to fast)
29	Frost	000 ⇔ 255	
30	CMY macro		No function
			CMY macro
31	CMY macro speed		CMY macro speed, fast to slow
			No function
			Pan/tilt blackout
			Color blackout
			Gobo blackout
		032 \Leftrightarrow 039	Pan/tilt/color blackout
		040 👄 047	Pan/tilt/gobo blackout
		048 ⇔ 055	Pan/tilt/color/gobo blackout
		056 ⇔ 095	No function
		096 103	Pan reset
		104 ⇔ 111	Tilt reset
		112 🖈 119	Color reset
		120 🖈 127	Gobo reset
		128 ⇔ 131	High color temp gobo on
			High color temp gobo off
			Prism reset
20	O a untima l	144 ⇔ 151	No function
32	Control	152 ⇔ 159	All reset
		160 ⇔ 167	Iris reset
		168 ⇔ 175	Frost reset
		176 🖨 183	Zoom reset
			CMY reset
			Fan ECO mode
			Fan full speed
		208 215	
			No function
			Iris fast mode
			Iris smooth mode
			Pan/tilt swap on
			Pan/tilt swap off
			Minimum zoom focus off
			Minimum zoom focus on
			No function
		201 ~ 200	INO IGNORALI



Dmx Mode 25 CH

	Function	Value	Percent/Setting	
1	Pan		0–100%	
2	Pan fine		Fine control (16-bit)	
3	Tilt	000 ⇔ 255		
	Fine tilt		Fine control (16-bit)	
			Fast to slow	
- 5 6	Pan/tilt speed Dimmer	000 ⇔ 255		
	Diffiller	000 \$\iff 255		
		000 ⇔ 003 004 ⇔ 007		
7	Strobe		Synchronized strobe, slow to fast Pulse strobe, slow to fast	
			Random strobe, slow to fast	
		216 😂 255		
•	Material atrials		No function	
8	Virtual strobe		Shaking effect, slow to fast	
	0		Fading effect, slow to fast	
9	Cyan	000 ⇔ 255		
	Magenta	000 ⇔ 255		
11	Yellow	000 ⇔ 255		
12	СТО	000 ⇔ 255		
		000 ⇔ 006		
		007 😂 013		
	Color wheel (see <u>Color Wheel</u>)	014 😂 020		
		021 😂 027		
		028 😂 034		
13		035 😂 041		
		042 😂 048		
		049 😂 059		
			Color wheel index	
			Reverse color scroll, fast to slow	
		220 ⇔ 223		
		224 ⇔ 233 000 ⇔ 007	Color scroll, slow to fast	
			Gobo 1 (sail boats)	
			Gobo 2 (radial dot)	
			Gobo 3 (bar)	
			Gobo 3 (bar) Gobo 4 (bolts)	
			Gobo 5 (shower glass)	
			Gobo 6 (ballistic clouds)	
	Datation of boundary		Gobo 7 (four eyes)	
14	Rotating gobo wheel (see Gobo Designs)		Gobo 7 shaking	
	(see <u>Gobo Designs</u>)		Gobo 6 shaking	
			Gobo 5 shaking Gobo 4 shaking	
			Gobo 3 shaking	
			Gobo 2 shaking	
			Gobo 1 shaking	
		120 ⇔ 127	·	
			Gobo scroll, slow to fast	
		192 ⇔ 255	Reverse gobo scroll, slow to fast	



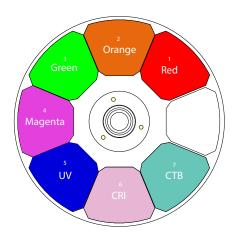
Channel	Function	Value	Percent/Setting
		000 🖘 063	Rotating gobo index
		064 ⇔ 145	Gobo rotation, fast to slow
15	Gobo rotation	146 ⇔ 149	
		150 ⇔ 231	Reverse gobo rotation, slow to fast
		232 ⇔ 255	Bounce effect, short to long
-		000 ⇔ 005	Open
		006 ⇔ 011	Gobo 1 (beam)
		012 ⇔ 017	Gobo 2 (bars)
		018 🗢 023	Gobo 3 (circles)
		024 🗢 029	Gobo 4 (breakup)
		030 ⇔ 035	Gobo 5 (dots)
		036 🗢 041	Gobo 6 (circuits)
		042 🖘 047	Gobo 7 (triangles)
		048 🗢 053	Gobo 8 (forest)
		054 🗢 063	Gobo 9 (rainbows)
40	Static gobo wheel (see <u>Gobo Designs</u>)	064 ⇔ 069	Gobo 9 shaking
16		070 🖘 075	Gobo 8 shaking
		076 🖘 081	Gobo 7 shaking
			Gobo 6 shaking
			Gobo 5 shaking
			Gobo 4 shaking
		100 ⇔ 105	Gobo 3 shaking
			Gobo 2 shaking
		112 ⇔ 117	Gobo 1 shaking
		118 🖘 127	
		128 🖘 191	Gobo scroll, slow to fast
		192 ⇔ 255	Reverse gobo scroll, slow to fast
17	Animation wheel	000 ⇔ 255	Animation effect, 0–100%
-		000 ⇔ 124	Animation wheel rotation, fast to slow
18	Animation wheel rotation	125 🖘 130	Stop
		131 ⇔ 255	Reverse animation wheel, slow to fast
19	Focus	000 ⇔ 255	0–100%
20	Zoom	000 ⇔ 255	0–100%
21	Briam	000 ⇔ 004	No function
21	Prism	005 ⇔ 255	Prism effect
-		000 🖨 127	Prism index
22	Briam rotation	128 😂 189	Prism rotation, fast to slow
	Prism rotation	190 ⇔ 193	Stop
		194 ⇔ 255	Reverse prism rotation, slow to fast
			Large to small
22	Irio	064 ⇔ 127	Auto change, slow to fast
23	Iris		Slow expand, fast shrink (slow to fast)
			Slow shrink, fast expand (slow to fast)
24	Frost	000 ⇔ 255	0–100%
	1	1	



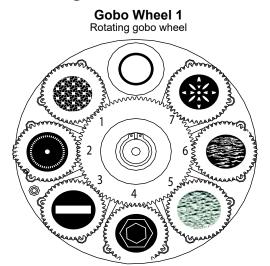
-			I NOI ESSIONAL
Channel	Function	Value	Percent/Setting
			No function
			Pan/tilt blackout
			Color blackout
			Gobo blackout
			Pan/tilt/color blackout
			Pan/tilt/gobo blackout
			Pan/tilt/color/gobo blackout
			No function
		096 ⇔ 103	
		104 ⇔ 111	
		112 😂 119	Color reset
			Gobo reset
		128 ⇔ 131	High color temp gobo on
		132 ⇔ 135	High color temp gobo off
		136 ⇔ 143	Prism reset
25	Control	144 ⇔ 151	No function
25	Control	152 ⇔ 159	All reset
		160 ⇔ 167	Iris reset
		168 🖘 175	Frost reset
		176 ⇔ 183	Zoom reset
		184 ⇔ 191	CMY reset
		192 🖘 199	Fan ECO mode
		200 🖘 207	Fan full speed
		208 😂 215	Fan auto
		216 220	No function
		221 <code-block> 225</code-block>	Iris fast mode
		226 230	Iris smooth mode
			Pan/tilt swap on
			Pan/tilt swap off
			Minimum zoom focus off
			Minimum zoom focus on
			No function
		201 17 200	



Color Wheel



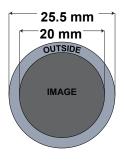
Gobo Designs





Gobo Wheel	Gobo#	Description	Gobo Wheel	Gobo#	Description
	1	Sail boats		1	Beam
	2	Radial dot		2	Bars
	3	Bar		3	Circles
1	4	Bolts		4	Breakup
	5	Shower glass	2	5	Dots
	6	Ballistic clouds		6	Circuits
	7	Four eyes		7	Triangles
		"		8	Forest
				9	Rainbows

Rotating Gobo Dimensions





Configuration (DMX, Art-Net™, sACN)

Use control configurations to operate the product with a DMX, Art-Net™, or sACN controller.

Control Mode

The Maverick Force 1 Spot works with wired DMX, WDMX, Art-Net™, and sACN control signals. To select which protocol to use:

- 1. Go to the **Settings** main level.
- 2. Select the Control Mode option.
- 3. Select the desired protocol, from DMX, WDMX, ArtNet, or sACN.



- See the <u>WDMX Reset</u> section for further setup of WDMX.
- See the Network Setup section for further setup of Ethernet protocols (Art-Net™ or sACN).

Control Personalities

To set the control personality:

- 1. Go to the **Personality** main level.
- 2. Select the desired personality, from Dmx Mode 25 CH or Dmx Mode 32 CH.



- See the <u>Starting Address</u> section for the highest starting address you can select for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

Starting Address

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address:

- 1. Go to the Address main level.
- 2. Select the starting address (001–488).
 - The highest recommended starting address for Dmx Mode 25CH is 488.
 - The highest recommended starting address for Dmx Mode 32CH is 481.

Network Setup

The Network Setup settings control the IP address, subnet mask, and universe of the product.

IP Mode

To choose how the IP address is set:

- 1. Go to the **Network Setup** main level.
- 2. Select the IP Mode option.
- 3. Select the desired IP mode, from **Manual** (to set a custom IP address), **DHCP** (the IP address is assigned by the connected network), or **Static** (the product uses a default, preset IP address).

Universe

To assign an Art-Net™ or sACN universe to the Maverick Force 1 Spot:

- 1. Go to the **Network Setup** main level.
- 2. Select the Universe option.
- 3. Set the universe, from **000–255** (for Art-Net[™]) or from **001–256** (for sACN).

Manual IP Address

To set the IP address when the IP Mode is set to Manual:

- 1. Go to the **Network Setup** main level.
- 2. Select the Ip option.
- 3. Set the values of the IP address from **000–255**.

Subnet Mask

To set the subnet mask:

- 1. Go to the **Network Setup** main level.
- 2. Select the SubMask option.
- 3. Set the values of the subnet mask from **000–255**.



Configuration (Settings)

Pan Reverse

To set the orientation of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the Pan Reverse option.
- 3. Select from **NO** (normal pan motion) or **YES** (reversed pan motion).

Tilt Reverse

To set the orientation of the tilt:

- 1. Go to the **Settings** main level.
- 2. Select the Tilt Reverse option.
- 3. Select from NO (normal tilt motion) or YES (reversed tilt motion).

Screen Reverse

To set the orientation of the display:

- 1. Go to the **Settings** main level.
- Select the Screen Reverse option.
- Select from NO (right-side up), YES (upside-down), or AUTO (changes depending on the orientation of the product).

Pan Angle

To set the maximum angle of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the Pan Angle option.
- 3. Select from **540** (540°), **360** (360°), or **180** (180°).

Tilt Angle

To set the maximum angle of the tilt:

- 1. Go to the **Settings** main level.
- 2. Select the **Tilt Angle** option.
- 3. Select from **270** (270°), **180** (180°), or **90** (90°).

Blackout on Movement

To set the Maverick Force 1 Spot to black out on pan or tilt movement, color wheel movement, or gobo wheel movement:

- 1. Go to the **Settings** main level.
- 2. Select the **BL. O. P/T Move** (blackout on pan or tilt movement), **BL. O. Color Move** (black out on color wheel movement), or **BL. O. Gobo Move** (black out on gobo wheel movement) option.
- 3. Select from NO (no blackout on selected movement), or YES (black out during the selected movement).

Touchscreen Calibration

To calibrate the touchscreen:

- 1. Go to the **Settings** main level.
- 2. Select the Calibration option.
- 3. Select from NO (do not calibrate) or YES (calibrate).
- 4. Follow the instructions on the display.

Touchscreen Lock

To lock the touchscreen and limit the display to operation by the menu buttons:

- 1. Go to the **Settings** main level.
- 2. Select the Touchscreen Lock option.
- 3. Select from NO (do not lock the touchscreen) or YES (lock the touchscreen).

Swap Pan and Tilt

To swap the pan and tilt controls for each other:

- 1. Go to the **Settings** main level.
- 2. Select the Swap XY option.
- 3. Select from **NO** (do not swap) or **YES** (swap so pan controls tilt and tilt controls pan).



WDMX Reset

To reset the WDMX connection and allow the Maverick Force 1 Spot to connect to a WDMX transmitter:

- 1. Go to the **Settings** main level.
- Select the WDMX Reset option.
- 3. Select from **NO** (do not reset) or **YES** (reset the WDMX connection).



Follow instructions in the manual or guide for the WDMX controller being used to connect it to the receiver in the Maverick Force 1 Spot.

Display Backlight Timer

To set the length of time before an inactive display will turn off:

- 1. Go to the **Settings** main level.
- 2. Select the **Backlight Timer** option.
- 3. Select the length of the backlight timer, from **30S** (30 seconds), **1M** (1 minute), **5M** (5 minutes), or **ON** (always on).

Loss of Data

To set how the product reacts to a loss in control signal data:

- 1. Go to the **Settings** main level.
- 2. Select the Loss of Data option.
- 3. Select from **Hold** (holds the last values received before signal loss) or **Close** (blacks out the product).

Fan Mode

To set the fan speed mode:

- 1. Go to the **Settings** main level.
- 2. Select the **Fans** option.
- 3. Select the fan mode, from **Auto** (fan speed adjusts to product temperature), **Full** (fan speed at maximum), or **ECO** (quiet mode).

Dimmer Curve

To set the dimmer curve:

- 1. Go to the **Settings** main level.
- 2. Select the **Dimmer Curve** option.
- 3. Select the dimmer curve, from Linear, Square, I Squa, or SCurve.

Pulse Width Modulation

To adjust the frequency of the pulse width modulation:

- 1. Go to the **Settings** main level.
- 2. Select the **PWM Option** option.
- 3. Select the frequency, from 600Hz, 1200Hz, 4000Hz, 6000Hz, or 15000Hz.

LED Power

To set the maximum LED output:

- 1. Go to the **Settings** main level.
- 2. Select the **LED Power** option.
- 3. Set the power from **64–255**.

Minimum Zoom Focus

To enable or disable the minimum zoom focus function:

- 1. Go to the **Settings** main level.
- 2. Select the **Min. Zoom Focus** option.
- 3. Select No (disables minimum zoom focus) or Yes (enables minimum zoom focus).

Preset Selection

To select a preset configuration of menu options:

- 1. Go to the **Settings** main level.
- 2. Select the Preset Select option.
- 3. Select from PRESET A (default), PRESET B, or PRESET C.



- Changes to settings automatically save to the currently selected preset option.
- If no preset option has been selected, changes to settings save to PRESET A.
- · After selecting a preset option, the product will restart.



Preset Synchronization

To transfer saved preset options from one Maverick Force 1 Spot to another:

- 1. Connect the Maverick Force 1 Spot products to receive the preset options by a DMX daisy chain.
- 2. Make the Maverick Force 1 Spot with the preset options to transfer be the first fixture in the DMX daisy chain.
- 3. Power on all of the products.
- 4. Set all of the products to a Control Mode other than WDMX (i.e., DMX, ArtNet, or sACN).
- 5. On the Maverick Force 1 Spot with the preset options, go to the **Settings** main level.
- 6. Select the **Preset Sync** option.
- 7. Select **NO** (to cancel) or **YES** (to transfer the preset options to the connected products).



- All menu configurations are transferred except for the IP address.
- ONLY connect Maverick Force 1 Spot products for this function!

USB Update

To enable or disable software update using USB:

- 1. Go to the **Settings** main level.
- 2. Select the USB Update option.
- 3. Select NO (disables software update through USB) or YES (enables software update through USB).



See the <u>USB Software Update</u> section for the detailed instructions on how to update the Maverick Force 1 Spot software using the USB flash drive.

Reset Function

To reset specific functions or the entire product:

- 1. Go to the **Settings** main level.
- 2. Select the **Reset Function** option.
- 3. Select the functions to reset, from Pan/Tilt, Iris/Prism, Color/CMY, Gobo/Gobo Rotate, Frost/Animation, or All.
- 4. Select **NO** (to cancel) or **YES** (to reset the selected functions).

Factory Reset

To reset the product to factory default settings:

- 1. Go to the **Settings** main level.
- 2. Select the Factory Reset option.
- 3. Select **NO** (to cancel) or **YES** (to reset the product configuration to default factory settings).

Test Mode

Auto Test

To have the Maverick Force 1 Spot automatically test all functions one after the other:

- 1. Go to the **Test** main level.
- 2. Select the Auto Test option.

Manual Test

To manually test an individual function of the Maverick Force 1 Spot:

- 1. Go to the **Test** main level.
- 2. Select the Manual Test option.
- 3. Select a function to test. (Available functions are: Pan, Pan Fine, Tilt, Tilt Fine, P/T Speed, Dimmer, Dimmer Fine, Shutter, Virtual Shaking, Cyan, Magenta, Yellow, CTO, Color, Gobo, Gobo Rotate, Gobo Index, Gobo2, Animation, Animation Rotate, Focus, Focus Fine, Focus Auto, Zoom, Zoom Fine, Prism, Prism Rotate, Iris, Frost, CMY Macro, CMY Macro Speed, and Special Function)
- 4. Increase or decrease the value of the selected function from 000-255 to test it.



System Information

The information section of the menu displays statistics and the current status of the product's various functions. To view these information sections:

- 1. Go to the **Information** main level.
- Select which information to view, from Fixture Information (shows the firmware version, running mode, addresses, temperature, running time, IP address, Subnet Mask, and MAC address), Fan Information (shows the speed of the head fans in rotations per minute (rpm)), Error Information (shows any error the product has), or Channel Information (shows the current values of all signal input channels).
- 3. If necessary, scroll up and down to view all information available in the selected option.

Offset Mode (Zero Adjust)

The Offset mode provides fine adjustments for the home position of every moving part in the optical path and pan and tilt movements. To adjust these options and to prevent the borders from showing or the reduction of the light output:

- 1. From the main level screen, press and hold **<MENU>** until the passcode screen appears.
- 2. Enter the passcode: 0920 and press <ENTER>.
- 3. Select the "zero" position to adjust, from PAN, TILT, COLOR, GOBO, GOBO ROTATE, GOBO2, ANIMATION, FOCUS-GOBO, FOCUS-GOBO2, ZOOM, PRISM, IRIS, FROST, CYAN, MAGENTA, YELLOW, CTO, DIMMER1, DIMMER2, MAC4, MAC5, MAC6, RDM4, RDM5, or RDM6.
- 4. Adjust the "zero" position for the selected function from 000-255.

Web Server

The Maverick Force 1 Spot Web Server can be accessed by any computer on the same network as the product. It allows network access to system information and settings, such as control setup, manual testing of all functions, firmware updates, and the ability to change the Web Server password.

- 1. Connect the product to power.
- 2. Set the Control Mode to ArtNet and the IP Mode to Static.
- 3. Connect the product to a Windows computer with a network cable.
- 4. On the computer, set the first value of the IP address of the new network to match the first value of the IP address of the product. The IP address of the product is displayed on the Home Screen.
- 5. Enter the IP address of the product into the URL bar of a web browser on the computer.
- 6. Enter both the user name and password as admin to log in.

Information

The Information page on the Web Server displays the current settings and the system information of the Maverick Force 1 Spot.

Setup

The Setup page on the Web Server provides options for control, similar to the **Setup** menu on the product. Click **Save Settings** to send the new configuration to the product.

Manual Test

The Manual Test page on the Web Server allows all output functions of the product to be controlled through the browser. To set all functions back to default, click **Reset**.

Firmware Update

The Upgrade page on the Web Server allows the product to be updated with the latest firmware. Go to https://www.chauvetprofessional.com to download firmware updates.

Security

The Security page on the Web Server gives the option to change the password to the connected product's web server. Enter the old password (**admin**, by default) and the new password twice, then click **Save Settings** to change the password.



Gobo Replacement

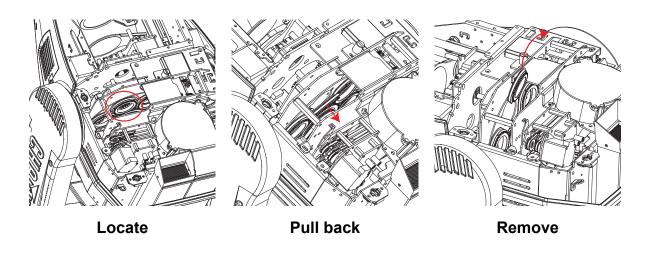
The gobos in gobo wheel 1 are removable from their gobo holders. This operation is quite simple, although it requires the technician to carefully follow the recommended procedure.

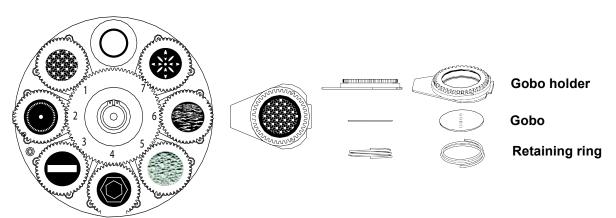
- Make sure to disconnect the product's power cord before replacing a gobo.
- · Always replace a gobo with a gobo of the same dimensions.
- When inserting a glass gobo, always make sure that the shiny side of the gobo (glass base) faces the lamp. This provides a layer of protection against the high temperature from the lamp.

Procedure

- 1. Turn the product off and disconnect it from the power outlet.
- 2. Open the head cover by loosening the screws on the top cover.
- 3. Separate the gobo holder away from the gobo wheel by pushing it toward the front of the moving head. Be careful not to push the gobo out of the gobo holder.
- 4. Extract the gobo holder by pulling it outward.
- 5. On a flat surface, remove the expansion ring that holds the gobo in place and remove the gobo from the gobo holder.
- 6. Insert a new gobo and hold it in place with the expansion ring.
- 7. Slide the tip of the gobo holder under the pressure plate near the center of the gobo wheel.
- 8. Push the gobo holder inwards. DO NOT force the gobo holder into the gobo wheel slot. If correctly installed, the gobo holder should easily slide into the gobo wheel slot.

Diagram







5. Maintenance

Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.



Do not spin the cooling fans with compressed air. Damage may result.



6. Technical Specifications

Dimensions and Weight

 Length
 Width
 Height
 Weight

 15.5 in (394 mm)
 9.8 in (250 mm)
 25 in (636 mm)
 48 lb (21.8 kg)

Note: Dimensions in inches are rounded.

Power

Power Sup		Range		Voltage Selection	
Switching (internal)		100 to 240 VAC, 50/60 Hz		Auto-ranging	
Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Consumption	670 W	660 W	637 W	632 W	630 W
Operating current	6.70 A	5.45 A	3.10 A	2.79 A	2.70 A
Fuse/breaker	F 10 A, 250 V	F 10 A, 250 V	F 10 A, 250 V	F 10 A, 250 V	F 10 A, 250 V
Power linking	13.6 A (2 products)	13.6 A (2 products)	13.6 A (4 products)	13.6 A (4 products)	13.6 A (5 products)

Power I/O U.S./Worldwide UK/Europe

Power input connector Seetronic Powerkon IP65 Seetronic Powerkon IP65

Power cord plug Edison (U.S.) Local plug

Light Source

TypeColorQuantityPowerCurrentLifespanLEDCool white1470 W4 A50,000 hours

Photometrics

 Beam Angle
 Field Angle
 Zoom Range
 Cutoff Angle

 6.3° to 45.7°
 7.3° to 53°
 6.3° to 54.4°
 7.6° to 54.4°

Thermal

Maximum External Temperature Cooling System

113 °F (45 °C) Fan-assisted convection

DMX

I/O Connector Channel Range
3 and 5-pin XLR 25 or 32

Art-Net™/sACN

I/O Connector Channel Range
Amphenol XLR Net RJ45 in/out 25 or 32

Ordering

Product NameItem NameItem CodeUPC NumberMaverick Force 1 SpotMAVERICKFORCE1SPOT08011696781462220440











Returns

Send the product prepaid, in the original box, and with the original packing and accessories. Chauvet will not issue call tags.

Call Chauvet and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause(s) for the return

To submit a service request online, go to www.chauvetprofessional.com/service-request.

Clearly label the package with an RMA number. Chauvet will refuse any product returned without an RMA number.



Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- · RMA number
- · A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



Contact Us

General Information	Technical Support
World Headquarters	
Address: 5200 NW 108th Ave.	Voice: (844) 393-7575
Sunrise, FL 33351	Fax: (954) 756-8015
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Toll Free: (800) 762-1084	Website: www.chauvetprofessional.com
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Mexico	
Address: Av. de las Partidas 34 - 3B (Entrance by Calle 2)	Email: <u>servicio@chauvet.com.mx</u>
Zona Industrial Lerma	Website: www.chauvetprofessional.mx
Lerma, Edo. de México, CP 52000	
Voice: +52 (728) 690-2010	
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Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., U.K., Ireland, Benelux, France, Germany, or Mexico, contact the dealer of record.